**DESCRIPTION OF THE BUSINESS PROCESS DIAGRAM**

The registration process applies to all participants of the XYZ Organization including the senior citizens, volunteers and social workers. The registration process allows XYZ organization the ability to validate and ensure the right participants are involved in the XYZ Organization. Registration process differs for Senior Citizens and Volunteers/Social Workers such that there are a lot more regulatory guidelines for individuals who are taking care of/supporting senior citizens and therefore, the following processes are outlined for registration for both Senior Citizens as well as Volunteers/Social Workers.

|  |  |
| --- | --- |
| Senior Citizens | Volunteer/Social Worker |
| * Answer Qualifying Questions * Fill-out Registration Form * On-boarding Process * Matching Process | * Answer Qualifying Questions * Fill-out Registration Form * Complete Criminal Background Check * Complete Drug Test * Onboarding Process * Matching Process | |